



Case Study

Software-Defined Wide Area Network (SD-WAN)

Client

Healthcare

Client provides healthcare professionals and patients medical imaging services through a team of radiologists, technologists, IT and research specialists, educators, and support staff. Client operates 25 freestanding imaging centers in seven states, and provides teleradiology services to hundreds of physicians and medical centers across the United States.

Challenge	CBTS Solution	Results
 Healthcare providers	 SD-WAN from	 Client has the
must collaborate to	VeloCloud allows	infrastructure
support patients that see	client's branches to	necessary to allow
different specialists for	securely share	multiple professionals
different conditions.	patient data with all	across the country to
• Client requires a secure,	caregivers.	 collaborate on behalf
flexible network	• SD-WAN from	of a single patient. Client has confidence
infrastructure to share	VeloCloud also	and assurance that
patient data across its 25	supports the necessary	applications will
imaging centers, and	bandwidth that	seamlessly deliver their
with medical centers	increasing amounts of	most valuable
across the United States.	patient data require.	information.

Business Challenge

The continuum of care and increasing focus on the customer experience demands that healthcare providers collaborate to support patients that see different specialists for different conditions. Ultimately, individual patient data must be accessible by every provider that supports that patient to facilitate positive health outcomes.





Case Study

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Business Challenge (continued)

Client plays a critical role in this ecosystem. Its radiologists and support staff work closely with physicians to provide rapid, expert interpretations of medical imaging examinations. Client requires a secure, flexible network infrastructure that will allow it to send and receive patient data across its 25 imaging centers, and with hundreds of medical centers across the United States.

CBTS Solution

SD-WAN from VeloCloud allows client's branches to securely share patient data with each other, and with external medical providers, through an encrypted network. SD-WAN from VeloCloud also supports the necessary bandwidth that increasing amounts of patient data require. This flexibility is critical because the client is not only sending patient data to its customers, it is also receiving patient data to help inform its evaluation of a medical imaging examination.

Implementation and Results

SD-WAN from VeloCloud provides this client the infrastructure necessary to join the health care ecosystem through which multiple professionals across the country can collaborate on behalf of a single patient. The solution also supports Network Service Chaining, which allows Internet backhaul for ease of security policy and deployment.

All industries are becoming more reliant on Internet. For healthcare, uptime is mission-critical when dealing with patient welfare. SD-WAN powered by VeloCloud provides the confidence and assurance that these mission-critical applications will be transport-agnostic, and support LTE and failover to seamlessly deliver the most valuable information.