Hosted Unified Communications

broadsoft

Enterprise-Grade Communications on Any Budget

Hosted Unified Communications (Hosted UC) from CBTS combines all the features of an enterprise-grade, cloud-enabled unified communications solution with the flexibility and scalability to meet the needs of your growing business. Hosted UC enables customers to improve productivity, efficiency, and collaboration with next-generation technology. Whether you're a start-up business or a large enterprise, CBTS has a cloud based voice solution to help your business succeed.

Transform the way you do business

Gain a competitive edge

- Enterprise-grade solution at an affordable price

- Intelligent call routing to enhance you customer's experience

- World-class mobility and collaboration for increased employee production

- Emergency routing and other disaster recovery tools ensure automatic business continuity

Easy to use, simple to manage

- One vendor for your business' unified communications and collaboration

- Simple web-based user and administrator portal

- Route any number anywhere needed, so no customer calls are ever lost

- Consolidate multiple locations into a single virtual office

Flexible, scalable and on-demand

- Scale easily in increments of one as your business grows

- Easily deploy technology enhancement and new features

- Delivers the most important calls wherever users are located

- Technology roadmap with the latest features for your business

Monthly charge for equipment and support

- No capital expense on equipment or service contract

- No unexpected maintenance costs

- Predictable monthly cost

- Full life-time warranty on all desk phones

- End of technology obsolescence

- Monitored 24x7x365 by certified engineers

Communications, covered.

Hosted Unified Communications

World-Class Features and Virtual Applications

Hosted UC offers a wide variety of premium applications that boost productivity and enable your business to handle calls more efficiently. These features and applications include:

- Call Center

- Instant Messaging and Presence

- Interactive Voice Response

- Call Recording

- Extension dialing across all locations

- Powerful receptionist software

- CRM Integration

- Unified messaging/voicemail

- Outlook and mobile integration

- Find Me/Follow Me – When you receive a call, you can ring up to 10 numbers simultaneously

- Nationwide DID coverage

- Virtual auto attendants

- Work from anywhere mobility

Best-of-Breed Equipment

- Polycom IP desktop & conference phones

- Managed Cisco routers & switches available to add on

- Integrates into your existing environment with support for VLANs and existing wiring

Call us for a FREE consultation today and learn how Hosted UC can help your business scale and grow.

Communications, covered.