

# Hosted Enterprise Unified Communications

Powered by  
 CISCO

## Revolutionize How Your Organization Collaborates

Hosted Enterprise Unified Communications from CBTS is a cloud-based unified communications and collaboration solution that is fully hosted and managed. Based on Cisco's industry-leading portfolio of unified communications applications and capabilities, this next-generation technology provides our clients the tools to improve productivity, efficiency, and collaboration - all without a large, upfront capital expenditure. Designed to maximize a client's return on investment, Hosted Enterprise UC is an "as a Service" solution, which allows clients to subscribe only to what they need.

### Comprehensive Solution Tailored for Your Enterprise

#### Key Features and Benefits

- OpEx cost model—Predictable monthly expense
- Refocus your IT organization on your core business
- Increase your speed to deploy new sites, applications, and technologies
- Cut cost and pay for only what you need

#### Centralization, Simplification, and Scale

- Single trusted partner for your business' unified communications and collaboration needs
- Consolidate multiple locations and phone systems into one, uniform solution
- Easily scale users up or down based upon your business' seasonal needs
- Effortlessly track and manage all locations from a single bill
- Rapidly deploy technology enhancements and new features
- Technology roadmap with the latest features for your business

#### World-Class Network and Reliability

- 99.999% guaranteed uptime
- Dual WAN/MPLS networks
- Geographically redundant SIP cores, data centers, and applications
- Path and carrier diversity
- Seamlessly ties into existing networks

#### Deployment and Support

- Consulting, implementation, and project management included
- Multiple delivery model options
- Includes moves, adds, changes, and disconnects
- No unexpected maintenance costs
- Full life-time warranty on all desk phones
- Monitored 24x7x365 by the CBTS Enterprise Network Operations Center

**Communications, covered.**

## Cisco Master Certified Partner – Deliver, Deploy, Support



## World-Class Delivery Model and Exceptional Features are a Standard

Hosted Enterprise UC solution features include:

- Standard telephony with unlimited local and long distance calls
- Jabber Instant Messaging and Presence
- Peer-to-peer video
- Call detail reporting
- Mass notification and alerts
- CRM integration capability
- Hunt groups and auto attendants
- Smartphone, mobility, and softphone applications
- Single number reach
- Virtual auto attendants, unified messaging, and voice mail
- Dedicated deployment team

## Integrated Collaboration and Contact Center Solutions

- Hosted Enterprise Contact Center
- Cisco Spark
- Cisco WebEx Cloud Connected Audio

## Industry Leading Technology

CBTS partners with Cisco to deploy their best-in-class unified communication devices for Hosted Enterprise UC. This solution includes IP phones, TelePresence devices, and Spark Room collaboration kits. For users that do not require physical equipment, Hosted Enterprise UC offers softphones and mobile applications to ensure that each user's needs are fully met. With Hosted Enterprise UC, we revolutionize how your communications services empower your organization.



Contact us for a FREE consultation and technology assessment.

**Communications, covered.**