Attachment B-2 to Exhibit B

CBTS Technology Solutions, LLC

Contract DIR-TELE-CTSA-018

EAU 1 Effective Date 9-14-2022

General Pricing Information Tab
1	Pricing for Voice Services includes all taxes, fees and surcharges, and should not be billed separately.

PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)

Geographical Area: Texas						
Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
TOLL FREE SERVICES PRICING						
1,000 Toll Free Minutes	$14.04	1,000 Toll Free Minutes ($0.0135 per minute)				24 Months
2,000 Toll Free Minutes	$28.08	2,000 Toll Free Minutes ($0.0135 per minute)				24 Months
3,000 Toll Free Minutes	$42.12	3,000 Toll Free Minutes ($0.0135 per minute)				24 Months
4,000 Toll Free Minutes	$56.16	4,000 Toll Free Minutes ($0.0135 per minute)				24 Months
5,000 Toll Free Minutes	$70.20	5,000 Toll Free Minutes ($0.0135 per minute)				24 Months
6,000 Toll Free Minutes	$84.24	6,000 Toll Free Minutes ($0.0135 per minute)				24 Months
7,500 Toll Free Minutes	$105.30	7,500 Toll Free Minutes ($0.0135 per minute)				24 Months
10,000 Toll Free Minutes	$140.40	10,000 Toll Free Minutes ($0.0135 per minute)				24 Months
15,000 Toll Free Minutes	$210.60	15,000 Toll Free Minutes ($0.0135 per minute)				24 Months
20,000 Toll Free Minutes	$280.80	20,000 Toll Free Minutes ($0.0135 per minute)				24 Months
40,000 Toll Free Minutes	$561.60	40,000 Toll Free Minutes ($0.0135 per minute)				24 Months
60,000 Toll Free Minutes	$842.40	60,000 Toll Free Minutes ($0.0135 per minute)				24 Months
100,000 Toll Free Minutes	$1,404.00	100,000 Toll Free Minutes ($0.0135 per minute)				24 Months
200,000 Toll Free Minutes	$2,808.00	200,000 Toll Free Minutes ($0.0135 per minute)				24 Months
300,000 Toll Free Minutes	$4,212.00	300,000 Toll Free Minutes ($0.0135 per minute)				24 Months
400,000 Toll Free Minutes	$5,616.00	400,000 Toll Free Minutes ($0.0135 per minute)				24 Months
500,000 Toll Free Minutes	$7,020.00	500,000 Toll Free Minutes ($0.0135 per minute)				24 Months
750,000 Toll Free Minutes	$10,530.00	750,000 Toll Free Minutes ($0.0135 per minute)				24 Months
1,000,000 Toll Free Minutes	$14,040.00	1,000,000 Toll Free Minutes ($0.0135 per minute)				24 Months
2,000,000 Toll Free Minutes	$28,080.00	2,000,000 Toll Free Minutes ($0.0135 per minute)				24 Months
3,000,000 Toll Free Minutes	$42,120.00	3,000,000 Toll Free Minutes ($0.0135 per minute)				24 Months

PRICING WITH DIR ADMINISTRATIVE FEE

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Geographical Area: Texas						
Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
4,000,000 Toll Free Minutes	$56,160.00	4,000,000 Toll Free Minutes ($0.0135 per minute)				24 Months
5.000,000 Toll Free Minutes	$70,200.00	5.000,000 Toll Free Minutes ($0.0135 per minute)				24 Months
SWITCHED AND DEDICATED LONG DISTANCE SERVICES PRICING						
Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
1,000 Toll Free Minutes	$14.04	1,000 Toll Free Minutes ($0.0135 per minute)				24 Months
2,000 Toll Free Minutes	$28.08	2,000 Toll Free Minutes ($0.0135 per minute)				24 Months
3,000 Toll Free Minutes	$42.12	3,000 Toll Free Minutes ($0.0135 per minute)				24 Months
4,000 Toll Free Minutes	$56.16	4,000 Toll Free Minutes ($0.0135 per minute)				24 Months
5,000 Toll Free Minutes	$70.20	5,000 Toll Free Minutes ($0.0135 per minute)				24 Months
6,000 Toll Free Minutes	$84.24	6,000 Toll Free Minutes ($0.0135 per minute)				24 Months
7,500 Toll Free Minutes	$105.30	7,500 Toll Free Minutes ($0.0135 per minute)				24 Months
10,000 Toll Free Minutes	$140.40	10,000 Toll Free Minutes ($0.0135 per minute)				24 Months
15,000 Toll Free Minutes	$210.60	15,000 Toll Free Minutes ($0.0135 per minute)				24 Months
20,000 Toll Free Minutes	$280.80	20,000 Toll Free Minutes ($0.0135 per minute)				24 Months
40,000 Toll Free Minutes	$561.60	40,000 Toll Free Minutes ($0.0135 per minute)				24 Months
60,000 Toll Free Minutes	$842.40	60,000 Toll Free Minutes ($0.0135 per minute)				24 Months
100,000 Toll Free Minutes	$1,404.00	100,000 Toll Free Minutes ($0.0135 per minute)				24 Months
200,000 Toll Free Minutes	$2,808.00	200,000 Toll Free Minutes ($0.0135 per minute)				24 Months
300,000 Toll Free Minutes	$4,212.00	300,000 Toll Free Minutes ($0.0135 per minute)				24 Months
400,000 Toll Free Minutes	$5,616.00	400,000 Toll Free Minutes ($0.0135 per minute)				24 Months
500,000 Toll Free Minutes	$7,020.00	500,000 Toll Free Minutes ($0.0135 per minute)				24 Months

PRICING WITH DIR ADMINISTRATIVE FEE

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Geographical Area: Texas						
Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
750,000 Toll Free Minutes	$10,530.00	750,000 Toll Free Minutes ($0.0135 per minute)				24 Months
1,000,000 Toll Free Minutes	$14,040.00	1,000,000 Toll Free Minutes ($0.0135 per minute)				24 Months
2,000,000 Toll Free Minutes	$28,080.00	2,000,000 Toll Free Minutes ($0.0135 per minute)				24 Months
3,000,000 Toll Free Minutes	$42,120.00	3,000,000 Toll Free Minutes ($0.0135 per minute)				24 Months
4,000,000 Toll Free Minutes	$56,160.00	4,000,000 Toll Free Minutes ($0.0135 per minute)				24 Months
5.000,000 Toll Free Minutes	$70,200.00	5.000,000 Toll Free Minutes ($0.0135 per minute)				24 Months

VOIP SERVICES PRICING

Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
Hosted Enterprise Unified Communications for 500 or more knowledge workers **(Profile Price)**	$19.01	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 500 or more knowledge workers. (Profile Price)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months

PRICING WITH DIR ADMINISTRATIVE FEE

(CUSTOMER PAYS THIS AMOUNT)

Geographical Area: Texas						
Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
Hosted Enterprise Unified Communications for 500 or more knowledge workers. Cisco 7821 VoIP Phone, PoE powered, 2-Line phone, includes a 10/100 switch port. This is the good model phone, with monthly services	$26.50	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 500 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months
Hosted Enterprise Unified Communications for 500 or more knowledge workers. Cisco 7861 VoIP Phone, PoE powered, 16-Line phone, includes a 10/100 switch port. This is the good model phone, with monthly services.	$30.24	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 500 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months

PRICING WITH DIR ADMINISTRATIVE FEE

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Geographical Area: Texas						
Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
Hosted Enterprise Unified Communications for 500 or more knowledge workers. Cisco 8811 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch black & white graphical screen This is the better model phone, with monthly services.	$31.60	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 500 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months
Hosted Enterprise Unified Communications for 500 or more knowledge workers. Cisco 8845 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screen This is the better model phone.	$35.09	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 500 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months
Hosted Enterprise Unified Communications for 500 or more knowledge workers. Cisco 8851 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screen, allows	$36.17	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 500 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Optional - Fixed Rate per Handset Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months

PRICING WITH DIR ADMINISTRATIVE FEE

(CUSTOMER PAYS THIS AMOUNT)

Geographical Area: Texas						
Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
Hosted Enterprise Unified Communications for 500 or more knowledge workers. Cisco 8861 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screen, allows for the addition of 3 Side Cars. This is the best	$38.85	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 500 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months
Hosted Enterprise Unified Communications for 750 or more knowledge workers (Profile Price)	$17.68	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 750 or more knowledge workers. (Profile Price)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months
Hosted Enterprise Unified Communications for 750 or more knowledge workers. Cisco 7821 VoIP Phone, PoE powered, 2-Line phone, includes a 10/100 switch port. This is the good model phone, with monthly services	$25.17	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 750 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months

PRICING WITH DIR ADMINISTRATIVE FEE

(CUSTOMER PAYS THIS AMOUNT)

Geographical Area: Texas						
Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Hosted Enterprise Unified Communications for 750 or more knowledge workers. Cisco 7861 VoIP Phone, PoE powered, 16-Line phone, includes a 10/100 switch port. This is the good model phone, with monthly services.	$28.91	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 750 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months
Hosted Enterprise Unified Communications for 750 or more knowledge workers. Cisco 8811 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch black & white graphical screen	$30.26	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 750 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months
Hosted Enterprise Unified Communications for 750 or more knowledge workers. Cisco 8845 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screen This is the better model phone.	$33.76	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 750 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months

PRICING WITH DIR ADMINISTRATIVE FEE

(CUSTOMER PAYS THIS AMOUNT)

Geographical Area: Texas						
Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
Hosted Enterprise Unified Communications for 750 or more knowledge workers. Cisco 8851 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screen, allows for the addition of 2 Side Cars This is the best model phone, with monthly services.	$34.84	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 750 or more knowledge workers.		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months
Hosted Enterprise Unified Communications for 750 or more knowledge workers. Cisco 8861 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screen, allows for the addition of 3 Side Cars This is the best model phone, with monthly services.	$37.52	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 500 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months

PRICING WITH DIR ADMINISTRATIVE FEE

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Geographical Area: Texas						
Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Hosted Enterprise Unified Communications for 1000 or more knowledge workers (Profile Price)	$15.48	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 1000 or more knowledge workers.		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 Months
Hosted Enterprise Unified Communications for 1000 or more knowledge workers. Cisco 7821 VoIP Phone, PoE powered, 2-Line phone, includes a 10/100 switch port. This is the good model phone, with monthly services	$22.96	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 1000 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months
Hosted Enterprise Unified Communications for 1000 or more knowledge workers. Cisco 7861 VoIP Phone, PoE powered, 16-Line phone, includes a 10/100 switch port. This is the good model phone, with monthly services.	$26.70	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 1000 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months

PRICING WITH DIR ADMINISTRATIVE FEE

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Geographical Area: Texas						
Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
Hosted Enterprise Unified Communications for 1000 or more knowledge workers. Cisco 8811 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch black & white graphical screen This is the better model phone, with monthly services.	$28.05	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 1000 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months
Hosted Enterprise Unified Communications for 1000 or more knowledge workers. Cisco 8845 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screen This is the better model phone, with monthly services.	$31.54	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 1000 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months

PRICING WITH DIR ADMINISTRATIVE FEE

(CUSTOMER PAYS THIS AMOUNT)

Geographical Area: Texas						
Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
Hosted Enterprise Unified Communications for 1000 or more knowledge workers. Cisco 8851 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screen, allows for the addition of 2 Side Cars This is the best model phone, with monthly services.	$32.62	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 1000 or more knowledge workers.		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months
Hosted Enterprise Unified Communications for 1000 or more knowledge workers. Cisco 8861 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screen, allows for the addition of 3 Side Cars This is the best model phone, with monthly services.	$35.31	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 1000 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months

PRICING WITH DIR ADMINISTRATIVE FEE

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Geographical Area: Texas						
Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
Hosted Enterprise Unified Communications for 5000 or more knowledge workers (Profile Price)	$14.14	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 5000 or more knowledge workers. (Profile Price)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months
Hosted Enterprise Unified Communications for 5000 or more knowledge workers. Cisco 7821 VoIP Phone, PoE powered, 2-Line phone, includes a 10/100 switch port. This is the good model phone, with monthly services	$21.63	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 5000 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months
Hosted Enterprise Unified Communications for 5000 or more knowledge workers. Cisco 7861 VoIP Phone, PoE powered, 16-Line phone, includes a 10/100 switch port. This is the good model phone, with monthly services.	$25.38	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 5000 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months

PRICING WITH DIR ADMINISTRATIVE FEE

(CUSTOMER PAYS THIS AMOUNT)

Geographical Area: Texas						
Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Hosted Enterprise Unified Communications for 5000 or more knowledge workers. Cisco 8811 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch black & white graphical screen This is the better model phone, with monthly services.	$26.73	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 5000 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months
Hosted Enterprise Unified Communications for 5000 or more knowledge workers. Cisco 8845 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screen This is the better model phone, with monthly services.	$30.22	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 5000 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months
Hosted Enterprise Unified Communications for 5000 or more knowledge workers. Cisco 8851 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screen, allows for the addition of 2 Side Cars This is the best model phone, with monthly services.	$31.30	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 5000 or more knowledge workers.		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months

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Geographical Area: Texas						
Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
Hosted Enterprise Unified Communications for 5000 or more knowledge workers. Cisco 8861 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screen, allows for the addition of 3 Side Cars This is the best model phone, with monthly services.	$33.99	Unified Communcations services, one desk phone with voicemail. This also includes multiple soft phone profiles. This system is designed for 5000 or more knowledge workers. (Profile Price + Phone Rental)		$104.00	Physical Site Readiness - $25 per handset End User Data Collection - $25 per handset Phone Placement - $25 per handset Phone Removal - $25 per handset	24 months
Hosted Unified Communications **Basic** Profile.	$7.96	Hosted Unified Communications Services		$0.00		24 months
Hosted Unified Communications **Basic** Profile. (Profile Price + Phone Rental) For a total of $15.12 MRC	$12.38	Hosted Unified Communications Services		$0.00	Multi Platform Cisco 7821 VoIP Phone, PoE powered, 2-Line phone, includes a 10/100 switch port. This is the **good** model phone, with monthly services	24 months

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Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Geographical Area: Texas						
Hosted Unified Communications Basic Profile. (Profile Price + Phone Rental) For a total of $16.46 MRC	$14.47	Hosted Unified Communications Services		$0.00	Multiplatform Cisco 7861 VoIP Phone, PoE powered, 16-Line phone, includes a 10/100 switch port. This is the good model phone, with monthly services	24 months
Hosted Unified Communications Basic Profile. (Profile Price + Phone Rental) For a total of $18.05 MRC	$16.12	Hosted Unified Communications Services		$0.00	Multiplatform Cisco 8811 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch black & white graphical screenThis is the better model phone, with monthly services.	24 months

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Geographical Area: Texas						
Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
Hosted Unified Communications Basic Profile. (Profile Price + Phone Rental) For a total of $19.39 MRC	$17.51	Hosted Unified Communications Services		$0.00	Multiplatform Cisco 8841 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screenThis is the better model phone, with monthly services.	24 months
Hosted Unified Communications **Basic** Profile. (Profile Price + Phone Rental) For a total of $25.55 MRC	$23.92	Hosted Unified Communications Services		$0.00	Multiplatform Cisco 8851 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screen, allows for the addition of 2 Side Cars This is the best model phone, with monthly services.	24 months

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Geographical Area: Texas						
Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Hosted Unified Communications **Basic** Profile. (Profile Price + Phone Rental) For a total of $27.98 MRC	$26.45	Hosted Unified Communications Services		$0.00	Multiplatform Cisco 8861 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screen, allows for the addition of 3 Side Cars This is the best model phone, with monthly services.	24 months
Hosted Unified Communications **Calling** Profile. *includes Webex softphone, messaging, Space meetings (up to 25 participants)	$13.26	Hosted Unified Communications Services		$0.00		24 months

PRICING WITH DIR ADMINISTRATIVE FEE

(CUSTOMER PAYS THIS AMOUNT)

Geographical Area: Texas						
Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Hosted Unified Communications **Calling** Profile. *includes Webex softphone, messaging, Space meetings (up to 25 participants) (Profile Price + Phone Rental) For a total of $36.19 MRC	$35.35	Hosted Unified Communications Services - **With a conference room phone**		$0.00	The Multiplatform Cisco® IP Conference Phone 7832 is an entry-level, cost-effective conference endpoint that provides superior HD audio performance for executive offices and small meeting rooms with up to six participants.	24 months
Hosted Unified Communications **Calling** Profile. *includes Webex softphone, messaging, Space meetings (up to 25 participants) (Profile Price + Phone Rental) For a total of $19.80 MRC	$17.68	Hosted Unified Communications Services (Profile Price + Phone Rental)		$0.00	Multiplatform Cisco 7821 VoIP Phone, PoE powered, 2-Line phone, includes a 10/100 switch port. This is the good model phone, with monthly services	24 months

PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)

Geographical Area: Texas						
Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Hosted Unified Communications **Calling** Profile. *includes Webex softphone, messaging, Space meetings (up to 25 participants) (Profile Price + Phone Rental) For a total of $21.14 MRC	$19.77	Hosted Unified Communications Services (Profile Price + Phone Rental)		$0.00	Multiplatform Cisco 7861 VoIP Phone, PoE powered, 16-Line phone, includes a 10/100 switch port. This is the good model phone, with monthly services	24 months
Hosted Unified Communications **Calling** Profile. *includes Webex softphone, messaging, Space meetings (up to 25 participants)	$21.42	Hosted Unified Communications Services (Profile Price + Phone Rental)		$0.00	Multiplatform Cisco 8811 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch black & white graphical screenThis is the better model phone, with monthly services.	24 months

PRICING WITH DIR ADMINISTRATIVE FEE

(CUSTOMER PAYS THIS AMOUNT)

Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Geographical Area: Texas						
Hosted Unified Communications **Calling** Profile. *includes Webex softphone, messaging, Space meetings (up to 25 participants)	$22.82	Hosted Unified Communications Services (Profile Price + Phone Rental)		$0.00	Multiplatform Cisco 8841 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screenThis is the better model phone, with monthly services.	24 months
Hosted Unified Communications **Calling** Profile. *includes Webex softphone, messaging, Space meetings (up to 25 participants)	$29.22	Hosted Unified Communications Services (Profile Price + Phone Rental)		$0.00	Multiplatform Cisco 8851 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screen, allows for the addition of 2 Side Cars This is the best model phone, with monthly services.	24 months

PRICING WITH DIR ADMINISTRATIVE FEE

(CUSTOMER PAYS THIS AMOUNT)

Geographical Area: Texas						
Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Hosted Unified Communications **Calling** Profile. *includes Webex softphone, messaging, Space meetings (up to 25 participants)	$31.75	Hosted Unified Communications Services (Profile Price + Phone Rental)		$0.00	Multiplatform Cisco 8861 VoIP Phone, PoE powered, 10-Line phone, includes a 1000 switch port. This model has a 5 inch color graphical screen, allows for the addition of 3 Side Cars This is the best model phone, with monthly services.	24 months

PRICING WITH DIR ADMINISTRATIVE FEE

(CUSTOMER PAYS THIS AMOUNT)

Geographical Area: Texas						
Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
OTHER VOICE SERVICES PRICING						
Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
Microsoft Direct Route (PSTN Access) For Microsoft Teams	$8.62	MDR or Microsoft Direct Route, provides PSTN access for 1-99 Knowledge Workers		$260.00	One time installation charge	24 Months
Microsoft Direct Route (PSTN Access) For Microsoft Teams	$7.29	MDR or Microsoft Direct Route, provides PSTN access for 100-999 Knowledge Workers		$260.00	One time installation charge	24 Months
Microsoft Direct Route (PSTN Access) For Microsoft Teams	$6.23	MDR or Microsoft Direct Route, provides PSTN access for 1,000-9,999 Knowledge Workers		$260.00	One time installation charge	24 Months
Microsoft Direct Route (PSTN Access) For Microsoft Teams	$3.98	MDR or Microsoft Direct Route, provides PSTN access for 10,000 plus Knowledge Workers		$260.00	One time installation charge	24 Months
CALL/CONTACT CENTER SERVICES PRICING						
Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
Contact Center Concurrent Agents 1-25	$137.02	This is ACD (Automatic Call Distrobution), it includes realtime statistics, reskilling, & reporting		$18,200.00	This is to build out the Contact/Call Center	24 Months
Contact Center Concurrent Agents 1-25				$364.00	Integration of each agent	24 Months
Contact Center Concurrent Agents 26-50	$79.56	This is ACD (Automatic Call Distrobution), it includes realtime statistics, reskilling, & reporting		$18,200.00	This is to build out the Contact/Call Center	24 Months
Contact Center Concurrent Agents 26-50				$364.00	Integration of each agent	24 Months
Contact Center Concurrent Agents 51-100	$70.72	This is ACD (Automatic Call Distrobution), it includes realtime statistics, reskilling, & reporting		$18,200.00	This is to build out the Contact/Call Center	24 Months
Contact Center Concurrent Agents 51-100				$364.00	Integration of each agent	24 Months

PRICING WITH DIR ADMINISTRATIVE FEE

(CUSTOMER PAYS THIS AMOUNT)

Geographical Area: Texas						
Plan Name/Title	**MRC**	**MRC Description**		**NRC**	**NRC Description**	**Term**
Contact Center Concurrent Agents 101-250	$61.88	This is ACD (Automatic Call Distrobution), it includes realtime statistics, reskilling, & reporting		$18,200.00	This is to build out the Contact/Call Center	24 Months
Contact Center Concurrent Agents 101-250				$364.00	Integration of each agent	24 Months
Contact Center Concurrent Agents 251-500	$53.04	This is ACD (Automatic Call Distrobution), it includes realtime statistics, reskilling, & reporting		$18,200.00	This is to build out the Contact/Call Center	24 Months
Contact Center Concurrent Agents 251-500				$364.00	Integration of each agent	24 Months
Contact Center Concurrent Agents 500+	$49.92	This is ACD (Automatic Call Distrobution), it includes realtime statistics, reskilling, & reporting		$18,200.00	This is to build out the Contact/Call Center	24 Months
Contact Center Concurrent Agents 500+				$364.00	Integration of each agent	24 Months
Call Recording	$6.28	Agent Calls recorded, per agent pricing.		N/A	No Charge	No Term
Quality Management	$43.93	Quality Management Score Card		N/A	No Charge	No Term
Workforce Management	$43.93	Workforce Management for the scheduling of agents		N/A	No Charge	No Term
Call Analytics	$62.76	Real time call analytics		N/A	No Charge	No Term
Call Analytics With Transcription	$75.14	Real time call analytics with Transcription		N/A	No Charge	No Term