This tariff, CBTS Technology Solutions LLC's, Oklahoma Tariff No. 4, cancels and replaces, in its entirety, Cincinnati Bell Any Distance Inc.'s Oklahoma Tariff No. 2 currently on file with the Oklahoma Corporation Commission.

### TITLE SHEET

**OKLAHOMA** 

### INTEREXCHANGE TELECOMMUNICATIONS RESELLER TARIFF

OF

CBTS Technology Solutions LLC 221 E. Fourth Street, 103-1080 Cincinnati, Ohio 45202 Telephone: (513) 397-1296 Toll Free: (800) 571-6601

Pursuant to OAC 165:56 - RESELLER RULES

Issued: November 30, 2017 Effective: December 1, 2017

Issued by: Ted Heckmann, Senior Director Regulatory & Government Affairs

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### **CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	Original	*	29	Original	*		
1	Original	*	30	Original	*		
2	Original	*	31	Original	*		
3	Original	*	32	Original	*		
4	Original	*	33	Original	*		
5	Original	*	34	Original	*		
6	Original	*	35	Original	*		
7	Original	*	36	Original	*		
8	Original	*	37	Original	*		
9	Original	*	38	Original	*		
10	Original	*	39	Original	*		
11	Original	*	40	Original	*		
12	Original	*	41	Original	*		
13	Original	*	42	Original	*		
14	Original	*	43	Original	*		
15	Original	*	44	Original	*		
16	Original	*	45	Original	*		
17	Original	*	46	Original	*		
18	Original	*	47	Original	*		
19	Original	*	48	Original	*		
20	Original	*	49	Original	*		
21	Original	*	50	Original	*		
22	Original	*	51	Original	*		
23	Original	*	52	Original	*		
24	Original	*	53	Original	*		
25	Original	*	54	Original	*		
26	Original	*	55	Original	*		
27	Original	*	56	Original	*		
28	Original	*	57	Original	*		

 $<sup>\</sup>ast$  - indicates those pages included with this filing

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### **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (AT) means addition to text
- (C) means correction
- (CP) means change in practice
- (CR) means change in rate
- (CT) means change in text
- (DR) means discontinued rate
- (FC) means change in format lettering or numbering
- (MT) means moved text
- (NR) means new rate
- (RT) means removal of text

In addition to symbols for changes, each provision or rate element changed will contain a vertical line which will clearly show the exact number of lines being changed.

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#### TARIFF FORMAT

- A. Page Numbering Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 4 and 5 would be 4.1.
- B. Page Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 4 cancels the 3rd revised Page 4.
- C. Paragraph Numbering Sequence There are five levels of paragraph coding. Each level of coding is subservient to its next higher level:

2 2.1 2.1.1 2.1.1.(A)

2.1.1.(A).1

D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision.

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#### APPLICABILITY OF TARIFF

This tariff contains the description of the services offered, the terms and conditions under which each of the services are provided and all effective rates and charges applicable to the furnishing of interexchange telecommunications services of the Company within the State of Oklahoma. Only those services, terms and conditions and rates and charges approved by the Oklahoma Corporation Commission and contained in this tariff may be provided to Customers within the State. Filed tariffs are binding on the Company and no deviation of any kind from the filed tariff is permitted.

#### ACCESSIBILITY OF TARIFF

This tariff is on file with the Oklahoma Corporation Commission and the Company's principal place of business:

CBTS Technology Solutions LLC 221 East Fourth Street, 103-1080 Cincinnati, Ohio 45202

These tariffs are available for viewing, during normal business hours, at the Commission or the Company's principal place of business. Additionally, copies are available upon request, free of charge, by contacting the Company at (513) 397-1296.

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### **SECTION 1 - TERMS AND ABBREVIATIONS**

- "Access" as used in this tariff mean an arrangement which connects the Customer's or Subscriber's telecommunications service to the Underlying Carrier's designated point of presence or network switching center.
- "Commission" means the Oklahoma Corporation Commission.
- "Company" means the Reseller referred to on the title page of this tariff, unless otherwise indicated by the context.
- "Customer" means any person, partnership, cooperative corporation, corporation, or lawful entity provided service from an entity reselling intrastate telecommunications services.
- "Customer trouble report" means any oral or written report given to the Company's repair service or contact person by a Customer relating to a defect or difficulty or dissatisfaction with the provision of the telecommunications service provided by the Company.
- "Delinquent" means a payment for a billing for services provided, which is not in dispute, where payment is not received on or before the due date as posted on the bill.
- "Exchange" means a geographic area established and approved by the Commission for the administration of local telephone service in a specified area which usually embraces a city, town, or village and its environs. It may consist of one or more central offices together with associated plant used in furnishing communication service in that area.
- "Holidays" means the holidays designated either by the Commission or by the Company as a legally recognized holiday, which will be rated at the lower night/weekend rates.
- "IXC" means interexchange carrier or interexchange company which is a carrier or company authorized by the Commission to provide long distance communications services, but not local exchange services, within the State of Oklahoma.
- "InterLATA call" means any call which is originated in one LATA and terminated in another LATA

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## SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)

- "Interstate call" means any call which is originated in one state and terminated within the boundaries of another state.
- "IntraLATA call" means any call which is originated and terminated within the boundaries of the same LATA, regardless of whether such call crosses LATA boundaries prior to reaching its termination point.
- "Intrastate call" means any call which is originated and terminated within the boundaries of the State of Oklahoma, regardless of whether such call crosses state boundaries prior to reaching its termination point.
- "LATA" means Local Access and Transport Area.
- "LEC" means a local exchange company which is a company authorized by the Commission to provide local exchange service within the State of Oklahoma.
- "OAC 165:56" means the Commission's rules specifically governing Resellers of intrastate toll services.
- "Oklahoma Corporation Commission ("OCC" or "Commission")" means the regulatory body authorized by the Constitution of the State of Oklahoma and the laws of the State of Oklahoma promulgated by and enacted by the Governor of Oklahoma, which regulates certain public utilities.
- "Point of presence ("POP")" means the location where an IXC has transmission equipment in a service area that serves as, or relays calls to, the interexchange network.
- "Reseller" means a Company offering telecommunications services to the public through the use of the facilities of an underlying carrier or a combination of its own facilities and the facilities of an underlying carrier for resale to the public for profit. A Customer who offers the service(s) it obtains from a Reseller to the public for profit shall also be deemed a Reseller.
- "Service" means service in its broadest and most inclusive sense, and includes any and all acts done, rendered, or performed and any and all things furnished or supplied by a Reseller in the provision of regulated offerings to their Customers.

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## SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)

"Telecommunications service" means service provided by the Company including voice, data, and all other types of communications services, under the Company's tariffs on file with the Public Utility Division of the Commission.

"Underlying Carrier" means the provider of telecommunications services whose network is being utilized to transmit and receive the Customer's telecommunications traffic.

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#### SECTION 2 - RULES AND REGULATIONS

#### 2.1 UNDERTAKING OF COMPANY

- 2.1.1 The Company's services are furnished for telecommunications originating and terminating within the State of Oklahoma under terms of this tariff.
- 2.1.2 The Company installs, operates, and maintains the telecommunications services provided herein under the accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangement.
- 2.1.3 The Company's services are provided on a monthly basis, and are available twenty-four (24) hours per day, seven (7) days per week.

### 2.2 LIMITATIONS

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 The Company does not offer services for resale by Customers unless such Customer has been granted a Certificate of Convenience and Necessity by the Commission to provide such services in the State of Oklahoma.
- 2.2.5 All facilities provided under this tariff are directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company.

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.3 TRANSFER OR ASSIGNMENT

- 2.3.1 After obtaining the Company's written consent, the Customer of record may assign or transfer the use of service where there is no interruption or physical relocation. All terms and provisions contained in this tariff will apply to any assignee or transferee. Services provided by the Company may not be transferred or assigned to a new Customer unless the following conditions have been met:
  - A. The Customer of record (assignor Customer) requests such assignment or transfer in writing at least forty-five (45) days prior to the effective date of any requested assignment or transfer; and,
  - B. The new Customer (assignee Customer) notifies the Company in writing that it agrees to assume all outstanding obligations of the former Customer for use of the Company's services. These obligations include all outstanding indebtedness for the use of the Company's service. Consent to such transfer or assignment will not be unreasonably withheld; and,
  - C. Prior written consent of the Company is secured. The Company agrees to respond to a request to assign or transfer to another Customer within thirty (30) days of receipt of the request.
- 2.3.2 As relates to the assignee or transferee, deposits may be required pursuant to Section 2.6 of this tariff.
- 2.3.3 Any permitted transfer or assignment of the Company's service will not relieve or discharge any Customer from remaining jointly and severally liable with the new Customer for any obligations existing at the time of transfer or assignment.
- 2.3.4 All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.4 USE OF SERVICE

- 2.4.1 The Company's service(s) may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of such service(s).
- 2.4.2 The use of the Company's service(s) to make calls which might reasonably be expected to frighten, abuse, torment, or harass another, or in such a way as to unreasonable interfere with use by others, is prohibited.
- 2.4.3 The use of the Company's service(s) without payment for service(s) or attempting to avoid payment for service(s) by fraudulent means or devices, schemes, false or invalid numbers, false credit cards or false Phone Cards of the Company's or false numbers of such cards, is prohibited.
- 2.4.4 Resale of the Company's service(s) by Customers is prohibited unless and until the Customer has provided the Company with proof that the Customer has been granted a Certificate of Public Convenience and Necessity to provide such service(s) in the State of Oklahoma.
- 2.4.5 The Company's service is available for use twenty-four (24) hours per day, seven days per week.
- 2.4.6 The Company does not transmit messages pursuant to the tariff, but its services may be used for that purpose.
- 2.4.7 The Company's service(s) may be denied for nonpayment of charges or for other violations of this tariff.

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.5 LIABILITIES OF THE COMPANY

- 2.5.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors or defects in transmission which occur in the course of furnishing service(s) or facilities in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.5.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by an underlying carrier, by an Act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the company's direct control.
- 2.5.3 The Company will make no refund of overpayment by a Customer unless the claim for overpayment, together with proper evidence, is submitted within one (1) year from the date of alleged overpayment unless billing records prepared by the Company can be produced which would justify a credit beyond one year.
- 2.5.4 The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Customer-specific identifying codes issued for use with the Company's services.
- 2.5.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service(s) which is not the direct result of the Company's negligence.

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.6 DEPOSITS AND INTEREST

Pursuant to OAC 165:56-9-2, the Company's deposit plan includes criteria for residential and nonresidential Customers. The nonresidential plan conforms to the following except for 2.6.1, 2.6.2, 2.6.3, and 2.6.10.

- 2.6.1 The Company shall not require a deposit of a residential Customer who has received the same or similar type of classification of service for twelve (12) consecutive months and service was not terminated for nonpayment nor was payment late more than twice nor was a check for payment dishonored. The twelve (12) months service period shall have been within eighteen (18) months prior to the application for new service.
- 2.6.2 Although the Company does not normally collect deposits from its Customers, deposits may be required from Customers whose credit history is unacceptable or unavailable. The amount of the deposit shall not exceed an amount equal to two (2) months toll charges determined by actual or anticipated usage. The Company plan may allow Customers to pay deposits in installments.
- 2.6.3 A present Customer may be required to post a deposit as a condition of continued service if undisputed charges have become delinquent, with delinquent meaning a payment not received on or before the due date as posted on the bill for the Company's service, in two (2) out of the last twelve (12) billing periods or if the Customer has had service disconnected during the last twelve (12) months pursuant to 2.16.1 of these tariffs or has presented a check subsequently dishonored.
- 2.6.4 Interest on cash deposits shall be paid by the Company at no less than the rate calculated as follows:
  - A. For all Customer deposits returned within one (1) year or less, the interest rate shall be established the first day of January of each year to equal the average of the weekly percent annual yields on one (1) year U.S. Treasury Securities for September, October, and November of the preceding year. The interest rate shall be rounded to the nearest basis point.

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.6 DEPOSITS AND INTEREST, (CONT'D.)

## 2.6.4 (Cont'd.)

- B. For all Customer deposits held by the Company for more than one (1) year, the interest rate shall be established the first day of January of each year to equal the average of the weekly percent annual yields of 10-year U.S. Treasury Securities for September, October, and November of the preceding year. The interest rate shall be rounded to the nearest basis point.
- C. After the interest rate is initially established, the interest rate(s) shall not change unless the application of the formulas above results in a change in interest rate(s) that is/are greater than two hundred (200) basis points. The Public Utility Division shall calculate the interest rate(s), and shall mail notice to the Company by December 15th of each year, only if a change in the rate(s) is/are necessary, otherwise the current interest rate(s) will remain in effect.
- 2.6.5 If refund of a deposit is made within thirty (30) days of receipt of deposit, no interest payment is required. If the Company retains the deposit more than thirty (30) days, payment of interest shall be made retroactive to the date of receipt of the deposit. No interest shall accrue on a deposit after discontinuance of service.
- 2.6.6 The Company shall provide payment of accrued interest for all Customers annually by negotiable instrument or by credit against current billing.
- 2.6.7 The deposit shall cease to draw interest on the date it is returned or credited to the Customer's account.
- 2.6.8 The amount of the deposit, with accrued interest, shall be applied to any unpaid charges at the time of a discontinuance of services. The balance, if any, shall be returned to the Customer within thirty (30) days after settlement of the Customer's account, either in person or by mailing it to the Customer's last known address.
- 2.6.9 If service is not connected, or after disconnection of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one (1) premise to another within the Company's service area shall not be deemed a disconnection, and no additional deposit may be required unless otherwise permitted by this tariff.

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.6 DEPOSITS AND INTEREST, (CONT'D.)

- 2.6.10 The Company shall automatically refund the deposit for residential service, with accrued interest, after twelve (12) months' satisfactory payment of undisputed charges and where payment was not late more than twice; provided, however, that service has not been disconnected within the twelve (12) month period. Payment of a charge shall be deemed satisfactory if received on or prior to the date the bill is due. Payment of a charge shall be deemed not satisfactory if made by a check subsequently dishonored. If the Customer does not meet these refund criteria, the deposit and interest may be retained in accordance with Section 2.6.3 of this tariff.
- 2.6.11 The Company may withhold refund or return of the deposit, pending the resolution of a dispute with respect to charges secured by the deposit.
- 2.6.12 The Company shall keep records to show the name, account number, and address of each depositor; the amount and date of the deposit; and, each transaction concerning the deposit.
- 2.6.13 The Company shall issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.
- 2.6.14 Such records shall be retained for two (2) years after deposit and/or interest is refunded or applied.
- 2.6.15 Upon the sale or transfer of the Company or operating units thereof, the reseller shall file, with the application of transfer, a verified list of the information in 2.6.12 of this Section, and the unpaid interest thereon. The information provided shall be treated as confidential and shall not be available for public inspection unless ordered by the Commission after notice and hearing.
- 2.6.16 The deposit made by the Customer with the Company at the time of application for service shall not constitute an advance payment to cover service bills, but for all purposes it is to be considered as security for the payment of monthly bills or other proper charges.

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.7 BILLING AND BILLING DISPUTES

- 2.7.1 Billing to Customers will be scheduled monthly. Usage charges are billed in arrears. Recurring fixed charges are billed monthly in advance. A bill will be considered rendered to the Customer when deposited in the United States mail with postage prepaid. If the delivery is by other than United States mail, the bill will be considered rendered when delivered to the last known address of the party responsible for payment.
- 2.7.2 The Customer is responsible for all charges including all calls placed from the Customer's location or by use of the Customer's authorization code(s).
- 2.7.3 Payment is due by the invoice date printed on the bill. Payments are sent to the address listed on the bill.
- 2.7.4 If a Customer's bill is not paid by the due date printed on the bill, the Company may impose a late charge of 1.5% per month on the delinquent amount.
- 2.7.5 Any objection to billed charges should be reported to the Company as soon as possible. Questions regarding the Company's services or charges assessed to a Customer's bill may be directed to the Company's Customer Service Department toll-free at (800) 571-6601. The Company shall investigate the particular case and report the results to the Customer. During the period that the disputed amount is under investigation, the Company shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, the Company may discontinue service. In the event the disputed charges are not resolved, the Company shall inform the Customer that the Customer may utilize the complaint procedures of the Commission's Consumer Services Division. The Company shall provide the Customer with the following information:

Oklahoma Corporation Commission Consumer Services Division P.O. Box 52000-2000 Oklahoma City, Oklahoma 73152-2000 (405) 521-2331 (800) 522-8154

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

### 2.8 TAXES

The Customer is responsible for payment of any sales, use, gross receipts, excise or other local, state and federal taxes, charges or assessments, however designated (excluding taxes on the Company's net income) imposed on or based upon the provision, sale or use of the Company's services.

- 2.8.1 All state and local sales taxes are listed as separate line items on the Customer's bill and are not included in the quoted rate(s).
- 2.8.2 Other taxes, charges and the regulatory assessment shall be identified in the aggregate on the Customer's bill and shall not be included in the quoted rate(s).
- 2.8.3 Such taxes, charges, and assessments shall be billed to the Customers receiving service(s) within the territorial limits of such state, county, city or other taxing authority. Such billing shall allocate the tax, charge and/or assessment among Customers uniformly on the basis of each Customer's monthly charges for the types of service made subject to such tax, charge and/or assessment.

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### SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.9 EQUIPMENT

The Company's facilities and service(s) may be used with or terminated in Customer-provided terminal equipment or Customer-provided telecommunications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission

## 2.10 INSTALLATION AND TERMINATION

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

### 2.11 PAYMENT FOR SERVICE

- 2.11.1 All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be a LEC, credit card company, or other billing service. The terms and conditions for billing, payment and collection, including without limitation, any late payment charge, specified in the LEC's local exchange service tariff shall apply to charges of the Company when the LEC serves as the billing agent for the Company or buys the Company's accounts receivables. Terms of payment shall be according to the rules and regulations of the agency, but must comply with the Commission's rules and regulations.
- 2.11.2 Adjustments to the Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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### SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.12 RETURNED CHECK CHARGE

If a check offered by a Customer for payment of service provided is dishonored, a returned check charge shall be applied in the amount of \$20.00.

#### 2.13 CANCELLATION OF SERVICE BY CUSTOMER

A Customer may cancel service by providing written or verbal notice to the Company.

### 2.14 INTEREXCHANGE INTERCONNECTION FOR RESALE

Service(s) furnished by the Company may be connected with the services or facilities of an underlying carrier. Such service(s) or facilities, if used, are provided under the terms, rates and conditions of the underlying carrier. The Customer is responsible for all charges billed by the underlying carrier(s) for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.15 DENIAL OR TERMINATION OF SERVICE

- 2.15.1 Service may be refused or terminated for any of the following reasons:
  - (a) Nonpayment of a bill within the period prescribed in the Company's tariff.
  - (b) Failure to make a security deposit as set forth in OAC 165:56-9-2.
  - (c) Violation of or noncompliance with any provision of law, Commission rules and regulations or the Company's approved tariffs.
  - (d) Excessive or improper use of telecommunications services, or used in such manner as to interfere with reasonable service to other Customers.
- 2.15.2 The Company shall provide documentation to the prospective Customer or current Customer stating the reason(s) for denial or termination of service.

#### 2.16 DISCONNECTION AND NOTICE

- 2.16.1 When service to a Customer is disconnected for nonpayment of a bill for services or failure to make a security deposit after a reasonable time, the Company shall give at least five (5) days written notice to the Customer of the Company's intent to discontinue service. Notice shall be mailed by the Company to the Customer's address. Notice will be deemed given to the Customer two (2) days after mailing by the Company.
- 2.16.2 Notices to the Customer shall contain the following information:
  - (a) Name, address, and telephone number of Customer.
  - (b) Statement of reason for proposed discontinuance of service.
  - (c) The date on or after which service will be discontinued unless appropriate action is taken.
  - (d) The telephone number of the Company where the Customer may make an inquiry.
  - (e) Charges for reconnection.
  - (f) The address and telephone number of the Commission's Consumer Services Division.
- 2.16.3 The Company shall not be required to give the written notice provided for in situations where the Company has evidence of fraudulent or illegal use of the Company's services, which if allowed to continue, would present a high risk of financial loss to the company.

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.17 REFUNDS OR CREDITS FOR INTERRUPTION OF SERVICE

The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula:

Credit ' 
$$\frac{A}{720}$$
 x B

"A" ' outage time in hours

"B" ' total monthly charge for affected facility, where applicable

### 2.18 INSPECTION, TESTING AND ADJUSTMENT

Upon reasonable notice, the facilities/equipment provided by the Underlying Carrier or the Reseller shall be made available to the Underlying Carrier or the Reseller for tests and adjustments as may be deemed necessary by the Underlying Carrier or the Reseller for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

#### 2.19 CUSTOMER SERVICE

The Company shall maintain a toll-free number to enable Customers to contact the Company regarding, but not limited to, inquiries related to billing, making customer trouble reports, making oral cancellation of service, etc.

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#### SECTION 3 - DESCRIPTION OF SERVICE AND RATES

### 3.1 GENERAL

- 3.1.1 Rates and timing of calls may vary by product type, time of day, day of week, call mileage, access method, terminating area, or call duration. Calls are billed individually and on a monthly basis. Usage is billed in arrears.
- 3.1.2 Intrastate services are offered in conjunction with interstate services.

### 3.2. TIMING OF CALLS

- 3.2.1 Billing for calls placed over the network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:
  - A. Call timing begins when the called party answers the call i.e., when two-way communications are established. Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
  - B. Chargeable time for calls ends when one of the parties disconnects from the call.
  - C. Minimum call duration periods for billing purposes vary by service option.
  - D. For billing purposes, usage after the initial period varies by service and is specified by service in this tariff.
  - E. The Company will not bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.3 CALCULATION OF DISTANCE ("V&H")

Usage charges for all mileage-sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The service wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the wire center of the Customer's equipment and that of the destination point is calculated by using the vertical ("V") and horizontal ("H") coordinates found in Bellcore's V&H Tape and NECA FCC Tariff No. 4.

Step 1 - Obtain the "V" and "H" coordinates for the wire centers serving the Customer and the destination point.

Step 2 - Obtain the difference between the "V coordinate of each of the wire centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V difference and "H" difference obtained in Step 3.

Step 5. - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the wire centers.

Formula: 
$$\sqrt{\frac{(V_1 V_2)^2 + (H_1 H_2)^2}{10}}$$

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.4 TIME OF DAY RATE PERIODS

3.4.1 The following rate periods apply to all service offerings and, unless otherwise specified, applicable rate periods (Day, Evening, Night/Weekend) are indicated in the chart below:

	MON	TUE	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*		DAYTIM					
5:00 PM TO 11:00 PM		EVENIN		EVE			
11:00 PM* TO 8:00 AM	TO NIGHT/WEEKEND RATE PH					OD	

<sup>\*</sup> to, but not including

3.4.2 When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded down to the lower cent.

### 3.5 HOLIDAYS AND RATES

- 3.5.1 The Company may designate certain holidays on which rates may be lower.
- 3.5.2 Company-recognized holidays are presented in Section 4.

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### SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

#### 3.6 PROMOTIONAL OFFERINGS

3.6.1 The Company may from time to time engage promotional trial service offerings of limited duration, not to exceed ninety (90) days, designed to attract new subscribers or to increase subscriber awareness of a particular service offering. Such promotional offerings will be limited to specific dates, times, and locations. Except for the rates charged under such promotions, all other terms and conditions of service contained in this tariff will apply to the Company's promotional service offerings. The Company will notify the Director of Public Utility Division by letter specifying the services offered, terms of promotion, location, and dates of each promotional period, thirty (30) days in advance, for approval of promotional service offerings.

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#### SECTION 4 - COMPANY-SPECIFIC INFORMATION

### 4.1 GENERAL

The Company provides intrastate, interexchange switched and dedicated telecommunications services between locations in Oklahoma.

#### 4.2 DEFINITIONS

Application for Service - a standard order form which includes all pertinent billing, technical and other descriptive information which will enable the carrier to provide the communication service.

ASR (Access Service Request) - Service order processed to the underlying local exchange or interexchange carrier.

Authorization Code - a numerical code, one or more of which are assigned to a customer to enable a reseller to identify use of service on its account and to bill the customer accordingly for such service. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on its account.

Authorized User - a person, firm, corporation or other entity authorized by the customer to receive or send communications.

Automatic Dialing Device - an apparatus provided by the carrier which, when attached to customer's telephone equipment, dials the carrier's facilities, emits an authorization code, and forwards the called number to the carrier's facilities.

Bandwidth - the total frequency band allocated for a channel.

Business Customer - any Customer of the Company who is not a Residential Customer as described herein.

Busy Hour - the two consecutive half hours during which the greatest volume of traffic is handled.

Cancellation of Order - a customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion.

Carrier - CBTS Technology Solutions LLC, unless specifically stated otherwise.

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## SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

### 4.2 DEFINITIONS, (CONT'D.)

Completed Calls - calls answered at the distance end. If a customer is charged for an incomplete call, the Company will issue a one-minute credit upon the customer's request.

Custom Account Coding - key, legend or table created by the customer for a unique project or account numbers for its private use.

Customer Premises Equipment - communications equipment located at the customer's premises. Such equipment may be provided by the customer or by The Company.

Day Rate Period - unless otherwise specified in this tariff, the Day Rate Period applies during the hours of 8:00 a.m. to, but not including 5:00 p.m., Monday through Friday.

Dedicated Port - a port on reseller's switch which is dedicated, at extra charge, to customer's exclusive use, and which is connected to the customer's premises by a private line furnished by the customer or the customer's serving local exchange company.

Disconnect - to render inoperable or to disable circuitry thus preventing outgoing and incoming toll communications service.

Dialed Number Information Service (DNIS) - A toll free service option, under which Carrier electronically transmits to Customer, identifying digits (up to 10 digits) that indicate which number was dialed when multiple numbers terminate on the same trunk group.

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### SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

## 4.2 DEFINITIONS, (CONT'D.)

Evening Rate Period - unless otherwise specified in this tariff, the Evening Rate Period applies during the hours of 5:00 p.m. to, but not including 11:00 p.m., Sunday through Friday.

Excessive Call Attempt - a customer attempt to call over the carrier's network using an invalid authorization code during a measured 15-minute period, within which 10 or more incomplete call attempts are made by the customer from the same customer line, and where those attempts do not complete because the customer has not used a valid authorization code.

Expedite - The best effort acceleration of the installation date in advance of commitment date provided by the Company.

Holiday Rate Period - the evening rate will apply to calls made on the Company recognized holidays, provided, however, that calls made on holidays during the Night/Weekend Rate Period shall be billed at the lower of the Evening Rate and the Night/Weekend Rate.

Interexchange Utility - a utility, resale carrier or other entity that provides intrastate telecommunications services and facilities between exchanges within the state, without regard to how such traffic is carried. A local exchange utility that provides exchange service may also be considered an interexchange utility.

Local Distribution Area - metropolitan locations served by the Company which have been defined by the local exchange telephone company as a local calling area under its local exchange tariff.

Measured Use Service - the provision of long distance measured time communications telephone service to customers who access the carrier's services at its switching and call processing equipment by means of access facilities obtained from another carrier by the customer or otherwise provided at its own expense (the customer is responsible for arranging for the access line).

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### SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

## 4.2 DEFINITIONS, (CONT'D.)

Message - a completed telephone call by a customer or end user.

Network Terminal - any location where the Company provides services described herein.

Night/Weekend Rate Period - unless otherwise specified in this tariff, the Night/Weekend Rate Period applies during the hours of 11:00 p.m. to, but not including 8:00 a.m., Monday through Friday; all day Saturday; and from 8:00 a.m. to, but not including 5:00 p.m. Sunday.

Normal Business Hours - the hours of 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

Physical Change - the modification of a circuit, dedicated access line, or port at the request of the customer requiring an actual material change.

Post-engineering - After provisioning of service elements.

Pre-engineering - Prior to provisioning of service elements.

Premises - the space occupied by an individual customer in a building, in adjoining buildings occupied entirely by that customer, or on contiguous property occupied by the customer separated only by a public thoroughfare, a railroad right of way or a natural barrier.

Rate - money, charge, fee or other recurring assessment billed to customers for services or equipment.

Residential Customer - For the purpose of this tariff, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling. A Residential Customer is also a Customer who accesses the Company's service using an access line that has not been assigned a business class of service by the local service provider.

Routing Function - terminating number for toll free service may be designated by time of day, day of the week, region of originating ANI or percentage of calls.

Suspension - temporary disconnection or impairment of service which disables either outgoing or incoming toll communications services provided by the Company.

Speed Number - a signaling arrangement by which a customer may elect to dial a pre-programmed four-digit number in place of a designated ten-digit number.

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### SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

## 4.2 DEFINITIONS, (CONT'D.)

Terminal Equipment - telephone instruments, including pay telephone equipment, the common equipment of large and small key and PBX systems and other devices and apparatus, and associated wiring, which are intended to be connected electrically, acoustically or inductively to the telecommunication system.

Toll Free Service - a service that provides long distance calling to a predesignated destination where charges are the responsibility of the call terminated party.

United States - the forty-eight contiguous United States and the District of Columbia.

Validated Account Codes - account codes that have restricted access.

### 4.3 ABBREVIATIONS

**CPE** - Customer Premises Equipment

LATA - Local Access and Transport Area

LDA - Local Distribution Area

LEC - Local Exchange Carrier

MTS - Message Telecommunications Service

NSF - Non-sufficient funds

PBX - Private Branch Exchange

SAL - Special Access Line

V&H - Vertical and Horizontal Coordinates

WATS- Wide Area Telephone Service

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#### SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

#### 4.4 SERVICE OFFERINGS

The Company offers Message Telecommunications Service or MTS, outbound Wide Area Telecommunications Service (WATS), Inbound 800 Service and Travel Card Service. The customer's total monthly use of Carrier's service is charged at the applicable rates per minute set forth herein.

## 4.4.1 Message Telecommunications Service (MTS)

MTS or 1+ dialing is achieved by when the LEC programs the customer's telephone lines to automatically route 1+ calls to the Company's network. Service for business customers is billed in six (6) second increments, with a (30) second minimum. Service for residential customers is billed in (60) second increments with a (60) second minimum.

### 4.4.2 Toll Free (i.e., 800/888) Service

### A. Description

Toll Free Service is inbound telecommunications service which permits calls to be completed to the customer's location without charge to the calling party. Access to the service is gained by dialing a ten-digit telephone number which terminates at the customer's location. Toll Free Services originate via normal shared use facilities and are terminated via the customers' local exchange service access line.

The Company will accept a prospective Toll Free Service at customer's request for up to ten (10) toll free telephone numbers and will reserve such numbers on a first-come first-served basis. All request for Toll Free Service number reservations must be written, dated and signed by the customer. The Company does not guarantee the availability of numbers until assigned. The requested Toll Free Service telephone numbers, if available, will be reserved for and furnished to the customer.

If a customer who has received a Toll Free Service number does not subscribe to Toll Free Service within thirty (30) days, the Company reserves the right to re-assign the number to another customer.

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### SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

### 4.4 SERVICE OFFERINGS, (CONT'D.)

4.4.2 Toll Free (i.e., 800/888) Service, (Cont'd.)

## A. Description, (Cont'd.)

The optional services available with toll free service are as follows: Time of day routing service allows the customer to change the telephone number where the toll free telephone number terminates, the toll free telephone number can be rerouted to four different terminating telephone numbers based on three variables: time of day (1/2 hour increments); day of the week; and holiday schedule; Area code blocking service permits customers to select the area codes from which they may receive calls; 800 Directory Service provides the customer with the option to have their 8XX number listed in directory assistance.

### B. Rates

Monthly Service Charge \$7.50

Time of Day Routing Service: \$100.00 per setup, change or removal

Area Code blocking: \$100.00 per setup, change or removal

800 Directory Service: Monthly Service Charge – \$13.69

Initial Charge – \$15.00

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### SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

### 4.4 SERVICE OFFERINGS, (CONT'D.)

### 4.4.3 Calling Card Service

### A. Description

Calling Card Service allows subscribers who are away from home or office to place calls by gaining access to the Company's network via an 800 number. Calling Card Service is provided upon request to presubscribed customer and is not a stand-alone product. A surcharge shall be assessed when calls are made using a post-paid calling card. These charges will be added to the per minute charges assessed for each calling card call and will appear on the "calling card calls" portion of the customer's bill as part of the total charges associated with each itemized call.

#### B. Rates

Per Minute Rates (unless stated otherwise in Rate Schedule)

Residence \$0.25/minute Business \$0.23/minute

Surcharge

Domestic \$0.69 per call Mexico and Canada International \$1.25 per call

### 4.4.4 Directory Assistance

Listed telephone numbers will be provided to requesting customers at a per call charge. Customer may request two telephone numbers per call.

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### SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

## 4.4 SERVICE OFFERINGS, (CONT'D.)

# 4.4.5 Usage Charges and Billing Increments

### A. Usage Charges

Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

## B. Billing Increments

Unless specifically stated in the product description, usage is billed in sixty (60) second increments.

# 4.4.6 Pay Telephone (Payphone) Surcharge

A surcharge shall be assessed for each call made from a pay telephone to a Company-provided toll-free number or placed by using a calling card and dialing the Company's prefix in the form 101XXXX. This charge is to compensate the Company for the Federal Communications Commission assessment which is paid by the Company to pay telephone service providers for the use of their pay telephone instruments.

Per Call Charge: \$0.60

# 4.4.7 Directory Assistance Charge

Per call charge \$0.99

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### SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

#### 4.4 SERVICE OFFERINGS, (CONT'D.)

#### 4.4.8 Operator Services

Operator services are available to Consumers from any Customer location. Operator Services allows the Consumer to place a call from a Customer location and arrange for billing other than to the originating telephone number. Calls are rounded up to the next whole minute for billing purposes and are billed to the Consumer through the monthly bill of the Consumer's local exchange carrier. The following billing arrangements are available to Consumers through the Company's Operator Services:

#### A. Customer Dialed Calling/Credit Card

This is a service whereby the end user dials all of the digits necessary to route and bill the call without any operator assistance. Such calls may be billed either to a telephone company issued calling card or a commercial credit card.

# B. Operator Station

This is a service whereby the caller places a non-person-to-person call with the assistance of an operator (live or automated). When placing an operator station call, the caller is connected to a non-specified individual at the terminating end. Such calls may be billed to a calling card, credit card, the called number (collect) or a valid third party telephone number.

### C. Person-to-Person

This is a service whereby the person originating the call specifies to the Company's operator a particular person to be reached, or a particular person, station, room number, department, or office to be reached through a PBX attendant. Person-to-person calls may be billed to a calling card, credit card, the called number (collect) or a valid third party telephone number.

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# SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

# 4.4 SERVICE OFFERINGS, (CONT'D.)

# 4.4.8 Operator Services, (Cont'd.)

# D. Usage Charges

Usage charges apply in addition to a per-call service charge for each operator assisted call. Calls are measured and billed in full minute increments.

MILEAGE	INITIAL PERIOD	ADD'L PERIOD
1-8	\$.40	\$.40
9-12	\$.40	\$.40
13-17	\$.40	\$.40
18-22	\$.40	\$.40
23-27	\$.40	\$.40
28-32	\$.40	\$.40
33-42	\$.40	\$.40
43-54	\$.40	\$.40
55-66	\$.40	\$.40
67-82	\$.40	\$.40
83-100	\$.40	\$.40
101-122	\$.40	\$.40
123-168	\$.40	\$.40
169-252	\$.40	\$.40
253+	\$.40	\$.40

Evening Rate Period Discount 0% Night/Weekend Rate Period Discount 0%

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# SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

# 4.4 SERVICE OFFERINGS, (CONT'D.)

# 4.4.8 Operator Services, (Cont'd.)

# E. Service Charges

Only one service charge applies per call

	Non-Coin	Pay Telephone
Station to Station Service	Rate	Rate
Calling Card		
Non-Automated	\$2.15	\$2.15
Semi Automated	\$2.15	\$2.15
Fully Automated	\$0.80	\$0.80
Collect		
Non-Automated	\$2.15	\$2.15
Semi Automated	\$2.15	\$2.15
Fully Automated	\$2.15	\$2.15
Billed to Third Number		
Non-Automated	\$2.25	\$2.25
Semi Automated	\$2.25	\$2.25
Fully Automated	\$2.25	\$2.25
Sent Paid		
Non-Automated	\$2.20	\$2.20
Semi Automated	\$2.20	\$2.20
Person to Person Service		
Non-Automated	\$4.50	\$4.50
Semi Automated	\$4.50	\$4.50

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## SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

- 4.4 SERVICE OFFERINGS, (CONT'D.)
  - 4.4.8 Operator Services, (Cont'd.)
    - F. Surcharges

An Aggregator Surcharge may be billed on behalf of the aggregator location. The Aggregator Surcharge applies in addition to all other usage and service charges applicable to the call.

Aggregator Surcharge, maximum per call

\$1.00

- 4.4.9 Oklahoma Universal Service Fund
  - A. General Regulations
    - 1. Contributions to the OUSF are assessed as a uniform percentage of the telecommunications carrier's total retail-billed intrastate telecommunications revenues for a 12-month period identified by the OUSF Administrator. This percentage is established under the oversight of the Oklahoma Corporation Commission.
    - 2. Pursuant to OAC 165:59-3-46, a telecommunications carrier may, at its option, recover the amount of its contributions to the Oklahoma Universal Service Fund (OUSF) from its retail customers. Such recovery shall be made in a fair, equitable and nondiscriminatory manner.
    - 3. Recovery shall be assessed by either a recovery factor or flat recovery charges as described below.
    - 4. Recovery shall be based on the same retail revenues as those used for contribution purposes.

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## SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

- 4.4 SERVICE OFFERINGS, (CONT'D.)
  - 4.4.9 Oklahoma Universal Service Fund, (Cont'd.)
    - B. OUSF Recovery Factor
      - 1. Recovery of the OUSF contribution from retail customers shall be by a uniform monthly factor, which shall be applied to each retail customer in addition to any other applicable rates and charges as provided for in the tariff. The OUSF Recovery Factor shall not exceed the currently approved Corporation Commission contribution factor.
      - 2. The results of such calculation(s) shall be rounded to the penny for the purpose of applying this amount to retail customer's bills.
      - 3. The resulting OUSF Recovery amount shall not be subject to state or local taxes or franchise fees.
      - 4. If recovery is made pursuant to this tariff from the retail customers, the amount resulting from the OUSF Recovery Factor will be listed as a separate line item on each customers ' bill to the extent the company has the billing capability to do so.
      - 5. Records shall be kept by the company which reflects the OUSF contributions paid by the company for each period along with all amounts recovered by the company through the Recovery of OUSF Contributions tariff. This information shall be made available to the Commission upon request.

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## SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

- 4.4 SERVICE OFFERINGS, (CONT'D.)
  - 4.4.9 Oklahoma Universal Service Fund, (Cont'd.)
    - C. Changes in the OUSF Recovery Factor
      - 1. Changes to the OUSF Recovery Factor shall be made by notifying in writing the Director of the Public Utility Division. A replacement page reflecting the revised OUSF Recovery Factor to be included with this tariff shall be included with the notification letter.
      - 2. The revised OUSF Recovery Factor shall not be billed to any retail customer until such notification is received by the Director.
      - 3. Recovery Percentage (or Factor)

The rate of Recovery Percentage (or Factor) will be established by the Oklahoma Corporation Commission.

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## SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

## 4.4 SERVICE OFFERINGS, (CONT'D.)

## 4.4.10 Residential Toll Plans

## A. Descriptions

## 1. AnyTime 500 (Product 64)

For a monthly service fee, customers subscribing to this plan will receive 500 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 500 minutes. Plan includes a calling card. 8XX service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

# 2. <u>AnyTime 750 (Product 189)</u>

For a monthly service fee, customers subscribing to this plan will receive 750 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 750 minutes. Plan includes a calling card. 8XX service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

## 3. AnyTime 1000 (Product 198)

For a monthly service fee, customers subscribing to this plan will receive 1000 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 1000 minutes. Plan includes a calling card. 8XX service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

## 4. Basic II (Product 368)

There is a \$6.95 monthly, minimum usage charge associated with this plan. Calls that will be applied to the minimum usage include inbound and outbound toll calls, calling card calls; collect calls, and operator-assisted calls. Plan includes a calling card.

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## SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

## 4.4 SERVICE OFFERINGS, (CONT'D.)

## 4.4.10 Residential Toll Plans, (Cont'd.)

## A. Descriptions, (Cont'd.)

## 5. <u>AnyTime 100 (Product 591)</u>

For a monthly service fee, customers subscribing to this plan will receive 100 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 100 minutes. Plan includes a calling card. 8XX service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

# 6. <u>AnyTime 5000 (Product 597)</u>

For a monthly service fee, customers subscribing to this plan will receive 5000 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 5000 minutes. Plan includes a calling card. 8XX service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

## 7. AnyTime 375 (Product 951)

For a monthly service fee, customers subscribing to this plan will receive 375 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 375 minutes. Plan includes a calling card. 8XX service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

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## SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

# 4.4 SERVICE OFFERINGS, (CONT'D.)

# 4.4.10 Residential Toll Plans, (Cont'd.)

## B. Rates

# 1. AnyTime 500 (Product 64)

	Rates Per Minute
1+ Outbound	\$0.06
8XX Inbound	\$0.06
Monthly Service Fee:	\$20.00

Outbound rate applies after the first 500 domestic direct dialed minutes

# 2. <u>AnyTime 750 (Product 189)</u>

	Rates Per Minute
1+ Outbound/8XX Inbound	\$0.06
8XX Inbound	\$0.06
Monthly Service Fee:	\$30.00

Outbound rate applies after the first 750 domestic direct dialed minutes

# 3. AnyTime 1000 (Product 198)

	Rates Per Minute
1+ Outbound	\$0.06
8XX Inbound	\$0.06
Monthly Service Fee:	\$40.00

Outbound rate applies after the first 1000 domestic direct dialed minutes

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## SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

# 4.4 SERVICE OFFERINGS, (CONT'D.)

# 4.4.10 Residential Toll Plans, (Cont'd.)

## B. Rates

4. Basic II (Product 368)

(	Rates Per Minute
1+ Outbound	\$0.10
8XX Inbound	\$0.15
Monthly minimum usage charge:	\$6.95

5. AnyTime 100 (Product 591)

, , ,	Rates Per Minute
1+ Outbound	\$0.07
8XX Inbound	\$0.07
Monthly Service Fee:	\$10.00

Outbound rate applies after the first 100 domestic direct dialed minutes

6. AnyTime 5000 (Product 597)

-	Rates Per Minute
1+ Outbound	\$0.06
8XX Inbound	\$0.06
Monthly Service Fee:	\$200.00

Outbound rate applies after the first 5000 domestic direct dialed minutes

7. AnyTime 375 (Product 951)

,	
	Rates Per Minute
1+ Outbound	\$0.07
8XX Inbound	\$0.07
Monthly Service Fee:	\$15.00

Outbound rate applies after the first 375 domestic direct dialed minutes

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## SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

## 4.4 SERVICE OFFERINGS, (CONT'D.)

#### 4.4.11 Business Toll Plans

## A. Descriptions

## 1. <u>AnyTime 500 (Product 391)</u>

For a monthly service fee, customers subscribing to this plan will receive 500 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 500 minutes. Plan includes a calling card. 8XX service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

# 2. <u>AnyTime 750 (Product 393)</u>

For a monthly service fee, customers subscribing to this plan will receive 750 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 750 minutes. Plan includes a calling card. 8XX service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

## 3. AnyTime 1000 (Product 395)

For a monthly service fee, customers subscribing to this plan will receive 1000 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 1000 minutes. Plan includes a calling card. 8XX service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

## 4. <u>Business Basic II (Product 358) – Business</u>

There is a \$6.95 monthly, minimum usage charge associated with this plan. Calls that will be applied to the minimum usage include inbound and outbound toll calls, calling card calls; collect calls, and operator-assisted calls. Plan includes a calling card.

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## SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

## 4.4 SERVICE OFFERINGS, (CONT'D.)

## 4.4.11 Business Toll Plans, (Cont'd.)

## A. Descriptions

## 5. <u>AnyTime 100 (Product 593)</u>

For a monthly service fee, customers subscribing to this plan will receive 100 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 100 minutes. Plan includes a calling card. 8XX service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

## 6. <u>AnyTime 375 (Product 948)</u>

For a monthly service fee, customers subscribing to this plan will receive 375 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 375 minutes. Plan includes a calling card. 8XX service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

## 7. AnyTime 4000 (Product 475)

For a monthly service fee, customers subscribing to this plan will receive 4000 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 4000 minutes. Plan includes a calling card. 8XX service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

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## SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

# 4.4 SERVICE OFFERINGS, (CONT'D.)

# 4.4.11 Business Toll Plans, (Cont'd.)

## (B) Rates

# 1. <u>AnyTime 500 (Product 391)</u>

	Rates Per Minute
1+ Outbound	\$0.06
8XX Inbound	\$0.06
Monthly Service Fee:	\$20.00

Outbound rate applies after the first 500 domestic direct dialed minutes

# 2. <u>AnyTime 750 (Product 393)</u>

	Rates Per Minute
1+ Outbound	\$0.06
8XX Inbound	\$0.06
Monthly Service Fee:	\$30.00

Outbound rate applies after the first 750 domestic direct dialed minutes

# 3. AnyTime 1000 (Product 395)

	Rates Per Minute
1+ Outbound	\$0.06
8XX Inbound	\$0.06
Monthly Service Fee:	\$40.00

Outbound rate applies after the first 1000 domestic direct dialed minutes

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## SECTION 4 - COMPANY-SPECIFIC INFORMATION, (CONT'D.)

# 4.4 SERVICE OFFERINGS, (CONT'D.)

# 4.4.11 Business Toll Plans, (Cont'd.)

# B. Rates, (Cont'd.)

# 4. <u>Business Basic II (Product 358)</u>

	Rates Per Minute
1+ Outbound	\$0.09
8XX Inbound	\$0.15
Monthly minimum usage charge:	\$6.95

# 5. <u>AnyTime 100 (Product 593)</u>

This Thire Too (Trouder 555)	
	Rates Per Minute
1+ Outbound	\$0.07
8XX Inbound	\$0.07
Monthly Service Fee:	\$10.00

Outbound rate applies after the first 5000 domestic direct dialed minutes

## 6. <u>AnyTime 375 (Product 948)</u>

•	Rates Per Minute
1+ Outbound	\$0.07
8XX Inbound	\$0.07
Monthly Service Fee:	\$15.00

Outbound rate applies to calls after the first 375 domestic direct dialed minutes.

## 7. <u>AnyTime 4000 (Product 475)</u>

	Rates Per Minute
1+ Outbound	\$0.0375
8XX Inbound	\$0.0375
Monthly Service Fee:	\$150.00

Outbound rate applies after the first 4000 domestic direct dialed minutes.

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## **SECTION 5 - OBSOLETE SERVICE OFFERINGS**

The services in this Section are available only to existing Business customers. Upon expiration of the contract term, existing customers my either elect to continue these services at these rates or may subscribe to the then current service offerings under preceding paragraphs of this tariff.

## 5.1 OBSOLETE SERVICE OFFERINGS FORMERLY OFFERED BY THE COMPANY

#### 5.1.1 GENERAL

InterLATA service is provided through presubscription, while intraLATA service is done through 10XXX or other access code dialing.

#### 5.1.2 BUSINESS OUTBOUND STANDARD SERVICE

Switched 1+ Long Distance Service allows Business Customers to make direct dialed long distance calls. Customers access the service via local exchange company-provided Feature Group D switched access circuits.

For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of thirty (30) seconds.

	PEAK	OFF-PEAK
Rate per minute:	\$0.1900	\$0.1900

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## SECTION 5 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

# 5.1 OBSOLETE SERVICE OFFERINGS FORMERLY OFFERED BY THE COMPANY, (CONT'D.)

## 5.1.3 BUSINESS IN-BOUND "TOLL-FREE" SERVICE

Switched In-Bound 800 Service is a "toll-free calling" service offered to business Customers. The Customer is billed for each 800/888 call, rather than the call originator. Calls terminate to the Customer over local exchange Company provided switched access circuits. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of thirty (30) seconds.

	PEAK	OFF-PEAK
Rate per minute:	\$0.1900	\$0.1900

## 5.1.4 TRAVELMASTER SELECT SERVICE

TravelMaster Select Service enables Customers to use the Company's service while away from their home or office. Customers must dial an access code in addition to an authorization number and the destination telephone number.

Calls are billed in six (6) second increments with a minimum call duration of thirty (30) seconds.

Rate per minute:	\$0.2500
Rate per call:	\$0.0000

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## SECTION 5 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

# 5.1 OBSOLETE SERVICE OFFERINGS FORMERLY OFFERED BY THE COMPANY, (CONT'D.)

## 5.1.5 DIRECTORY ASSISTANCE

Directory Assistance is available to Customers of the Company. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance.

The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Per call to Directory Assistance: \$0.60

## 5.1.6 DEBIT CARD/PREPAID CARD SERVICE

The Company's Debit Card/Prepaid Card allows Customers to pay a fixed dollar amount in advance for long distance calling over the Company's network. Customers use an "800/888" number for access from touch tone phones. Customers can place direct dial calls using the service. Cards are decremented for each minute or fractional minute of use as set forth below. As calls are placed, charges for the call are deducted on a real-time basis until the full amount of the card is exhausted. Customers will be notified in advance of the exhaustion of the card. Payment must be received by the Company or its authorized agent prior to activation of the account.

The following types of calls may not be completed using the Debit Card/Prepaid Card:

- \* calls to 700, 800, and 900 numbers
- \* calls to directory assistance
- \* operator assisted calls
- \* conference calls
- \* calls requiring time and/or charges

Rate per minute:	\$0.33
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## SECTION 5 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

# 5.1 OBSOLETE SERVICE OFFERINGS FORMERLY OFFERED BY THE COMPANY, (CONT'D.)

## 5.1.7 ASSOCIATION PROGRAM

The following program is offered to qualified Association Groups for their association members. Association Groups include, but are not limited to, trade associations, professional or social associations, nonprofit groups, or other bona fide associations. Association Groups who will jointly market the company's service are required to qualify as an Agent of the Company. To qualify for this program, Association Groups must have signed a minimum of 10 members to the Company's long distance service and bill a minimum of \$250 per month within six months of beginning service with the Company. Service is provided to qualified Association Groups under contract. This program offers outbound direct dialing, inbound "toll-free" 800/888 service, and travel service.

Calls are billed in six (6) second increments after a minimum call duration of thirty (30) seconds.

#### Per Minute Rate:

Product Type	PEAK	OFF-PEAK
Outbound	\$0.1200	\$0.1200
Inbound 800/888	\$0.1300	\$0.1300
TravelMaster	\$0.2500	\$0.2500

Directory assistance, per call: \$0.50

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# SECTION 5 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

# 5.1 OBSOLETE SERVICE OFFERINGS FORMERLY OFFERED BY THE COMPANY, (CONT'D.)

# 5.1.8 OPERATOR ASSISTED SERVICES

# InterLATA and IntraLATA <u>Usage Rates</u>

Mileage	Day		Evening		Night/Weel	kend
Bands	1st Minute	Addl. Minute	1st Minute	Addl. Minute	1st Minute	Addl. Minute
0-8	\$0.1200	\$0.0700	\$0.0900	\$0.0525	\$0.0720	\$0.0420
9-12	\$0.1500	\$0.0900	\$0.1125	\$0.0675	\$0.0900	\$0.0540
13-17	\$0.1800	\$0.1100	\$0.1350	\$0.0825	\$0.1080	\$0.0660
18-22	\$0.1900	\$0.1400	\$0.1425	\$0.1050	\$0.1140	\$0.0840
23-27	\$0.2300	\$0.1800	\$0.1725	\$0.1350	\$0.1380	\$0.108
28-32	\$0.2700	\$0.2000	\$0.2025	\$0.1500	\$0.1620	\$0.1200
33-42	\$0.3000	\$0.2400	\$0.2250	\$0.1800	\$0.1800	\$0.1440
43-54	\$0.3400	\$0.2700	\$0.2550	\$0.2025	\$0.2040	\$0.1620
55-66	\$0.3700	\$0.3100	\$0.2775	\$0.2325	\$0.2220	\$0.1860
67-82	\$0.4100	\$0.3500	\$0.3075	\$0.2625	\$0.2460	\$0.2100
83-100	\$0.4500	\$0.3900	\$0.3375	\$0.2925	\$0.2700	\$0.2340
101-122	\$0.4800	\$0.4100	\$0.3600	\$0.3075	\$0.2880	\$0.2460
123-168	\$0.5100	\$0.4400	\$0.3825	\$0.3300	\$0.3060	\$0.2640
169-252	\$0.5300	\$0.4500	\$0.3975	\$0.3375	\$0.3180	\$0.2700
253+	\$0.5500	\$0.4700	\$0.4125	\$0.3525	\$0.3300	\$0.2820

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## SECTION 5 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

# 5.1 OBSOLETE SERVICE OFFERINGS FORMERLY OFFERED BY THE COMPANY, (CONT'D.)

# 5.1.8 OPERATOR ASSISTED SERVICES, (CONT'D.)

## Per Call Operator Service Charges

Customer Dialed Calling Card	\$0.45
Operator Dialed Calling Card	\$1.65
Third Party Billed	\$1.65
Collect	\$1.65
Person-to-Person	\$3.00

## 5.1.9 NETWORK PLUS

Network Plus Service is a switched service which allows Customers to make direct dialed long distance calls and receive toll free inbound service for the same per minute rate. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of six (6) seconds.

Calls are not time-of-day or mileage sensitive. Customers are billed based on actual monthly usage billing. All domestic interstate and intrastate usage contributes to and receives the volume discount.

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## SECTION 5 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

# 5.1 OBSOLETE SERVICE OFFERINGS FORMERLY OFFERED BY THE COMPANY, (CONT'D.)

# 5.1.9 NETWORK PLUS, (CONT'D.)

Customers will be asked to sign a term plan agreement, which will include information set forth in this tariff and additional definitions and service guarantees appropriate to this product.

\$0.22

## Rates:

Per Minute Rates:

#### Volume Discount:

Monthly Billing	Percentage Discount
\$0.00 - \$49.99	0%
\$50.00 - \$99.99	5%
\$100.00 - \$499.99	15%
\$500.00 - \$999.99	20%
\$1000.00 - \$2499.99	25%
\$2500.00 +	30%

## Term Discount:

In addition to the volume discount, Customers may receive an additional discount by signing a term commitment of 24 months or 36 months. In the event that the Customer elects to cancel the term commitment before its expiration, the Customer shall be liable and pay the Company, within 30 days of the final Company's bill date, an amount equal to their average billing, year-to-date, multiplied times the remaining months of the term.

24 month term commitment 5% 36 month term commitment 7%

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## SECTION 5 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

## 5.1 OBSOLETE SERVICE OFFERINGS FORMERLY OFFERED BY THE COMPANY, (CONT'D.)

# 5.1.10 INTERIM TARIFF RECOVERY OF OKLAHOMA UNIVERSAL SERVICE FUND CONTRIBUTIONS FROM CUSTOMERS

# A. General Regulations

- 1. Contributions to the OUSF are assessed as a uniform percentage of the telecommunications carrier's total retail-billed intrastate telecommunications revenues for a 12-month period identified by the OUSF Administrator. This percentage is established under the oversight of the Oklahoma Corporations Commission.
- 2. Pursuant to OAF 165:59-3-46, a telecommunications carrier may, at its option, recover the amount of its contributions to the Oklahoma Universal Service Fund (OUSF) from its retail customers. Such recovery shall be made in a fair, equitable and nondiscriminatory manner.
- 3. Recovery shall be assessed by either a recovery factor of flat recovery charge as described below.
- 4. Recovery shall be based on the same retail revenues as those used for contribution purposes.

## B. OUSF Recovery Factor

- Recovery of the OUSF contribution from retail customers shall be a uniform monthly factor, which shall be applied to each retail customer in addition to any other applicable rates and charges as provided for in the tariff. The OUSF Recovery Factor shall not exceed the currently approved Corporation Commission contribution factor.
- 2. The results of such calculation(s) shall be rounded to the penny for the purpose of applying this amount to retail customer's bills.

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## SECTION 5 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

- 5.1 OBSOLETE SERVICE OFFERINGS FORMERLY OFFERED BY THE COMPANY, (CONT'D.)
  - 5.1.10 INTERIM TARIFF RECOVERY OF OKLAHOMA UNIVERSAL SERVICE FUND CONTRIBUTIONS FROM CUSTOMERS, (CONT'D.)
    - B. OUSF Recovery Factor, (Cont'd.)
      - 3. The resulting OUSF recovery amount shall not be subject to state or local taxes or franchise fees.
      - 4. If recovery is made pursuant to this tariff from the retail customers, the amount resulting from the OUSF Recovery Factor will be listed as a separate line item on each customers 'bill to the extent the company has the billing capability to do so.
      - 5. Records shall be kept by the company which reflect the OUSF contributions paid by the company for each period along with all amounts recovered by the company through the Recovery of OUSF Contributions tariff. This information shall be made available to the Commission upon request.
    - C. Changes in the OUSF Recovery Factor
      - Changes to the OUSF Recovery Factor shall be made by notifying in writing the Director of the Public Utility Division. A replacement page reflecting the revised OUSF Recovery Factor to be included with this tariff shall be included with the notification letter.
      - 2. The revised OUSF Recovery Factor shall not be billed to any retail customer until such notification is received by the Director.
      - 3. Recovery Percentage (or Factor)

The rate of Recovery Percentage (or Factor) will be established by the Oklahoma Corporation Commission.

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