## 1. Calling Card Service

Calling Card Service allows subscribers who are away from home or office to place calls by gaining access to the Company's network via an 800 number. Calling Card Service is provided upon request to presubscribed customer and is not a stand-alone product.

Per Minute Rates (unless stated otherwise in toll plan rates)

Residence \$0.25/minute Business \$0.23/minute

Surcharge \$1.69 per call

# 2. Directory Assistance

Listed telephone numbers will be provided to requesting customers at a per call charge.

Charge Per Directory Assistance Call: \$1.99

## 3. Pay Telephone (Payphone) Surcharge

A surcharge shall be assessed for each call made from a pay telephone to a Company-provided toll-free number or placed by using a travel card and dialing the Company's prefix in the form 101XXXX. This charge is to compensate the Company for the Federal Communications Commission assessment which is paid by the Company to pay telephone service providers for the use of their pay telephone instruments.

Per Call Charge: \$0.65

## 4. Casual Calling Plan

Allows an end user who does not have a current account with the Company, to have access to the Company's network and the subsequent use of service. Access is obtained by dialing the Company's access code.

Per Minute Rate: \$0.20

Effective: December 5, 2017

#### 5. Toll Free (i.e., 800/888) Service Rates

Toll Free Service is inbound telecommunications service which permits calls to be completed to the customer's location without charge to the calling party. Access to the service is gained by dialing a tendigit telephone number which terminates at the customer's location. Toll Free Services originate via normal shared use facilities and are terminated via the customers' local exchange service access line.

The Company will accept a prospective Toll Free Service at customer's request for up to ten (10) toll free telephone numbers and will reserve such numbers on a first-come first-served basis. All request for Toll Free Service number reservations must be written, dated and signed by the customer. The Company does not guarantee the availability of numbers until assigned. The requested Toll Free Service telephone numbers, if available, will be reserved for and furnished to the customer.

If a customer who has received a Toll Free Service number does not subscribe to Toll Free Service within thirty (30) days, the Company reserves the right to re-assign the number to another customer.

Monthly Service Charge \$7.50

Time of Day Routing Service: \$100.00 per setup, change or removal

Area Code blocking: \$100.00 per setup, change or removal

800 Directory Service: Monthly Service Charge – \$13.69

Initial Charge - \$15.00

## 6. Operator Services

Operator services are available to Consumers from any Customer location. Operator Services allows the Consumer to place a call from a Customer location and arrange for billing other than to the originating telephone number. Calls are rounded up to the next whole minute for billing purposes and are billed to the Consumer through the monthly bill of the Consumer's local exchange carrier.

The following billing arrangements are available to Consumers through the Company's Operator Services:

## a) <u>Customer Dialed Calling/Credit Card</u>

This is a service whereby the end user dials all of the digits necessary to route and bill the call without any operator assistance. Such calls may be billed either to a telephone company issued calling card or a commercial credit card.

## b) <u>Operator Station</u>

This is a service whereby the caller places a non-person-to-person call with the assistance of an operator (live or automated). When placing an operator station call, the caller is connected to a non-specified individual at the terminating end. Such calls may be billed to a calling card, credit card, the called number (collect) or a valid third party telephone number.

### c) <u>Person-to-Person</u>

This is a service whereby the person originating the call specifies to CBTS Technology Solutions LLC's operator a particular person to be reached, or a particular person, station, room number, department, or office to be reached through a PBX attendant. Person-to-person calls may be billed to a calling card, credit card, the called number (collect) or a valid third party telephone number.

Per Minute Rate

\$0.99/minute

Operator Assisted Surcharges:

Customer Dialed Calling Card Station	\$4.99
Operator Dialed Calling Card	\$7.50
Operator Station	\$7.50
Billed to Third Party	\$9.99
Person to Person	\$12.50

Name on bills: CBTS Technology Solutions LLC

Name on provisioning documents: CBTS Technology Solutions /Product

#### 7. Residential Toll Plans

#### 7.1 AnyTime 500 (Product 64)

For a monthly service fee, customers subscribing to this plan will receive 500 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 500 minutes. Plan includes a calling card. 8XX Service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

1+ Outbound \$0.06 8XX Inbound \$0.06

Monthly Service Fee: \$25.00

Outbound rate applies after the first 500 domestic direct dialed minutes

#### 7.2 AnyTime 750 (Product 189)

For a monthly service fee, customers subscribing to this plan will receive 750 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 750 minutes. Plan includes a calling card. 8XX service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

1+ Outbound/8XX Inbound \$0.06 8XX Inbound \$0.06

Monthly Service Fee: \$35.00

Outbound rate applies after the first 750 domestic direct dialed minutes

# 7.3 <u>AnyTime 1000 (Product 198)</u>

For a monthly service fee, customers subscribing to this plan will receive 1000 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 1000 minutes. Plan includes a calling card. 8XX service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

1+ Outbound \$0.06 8XX Inbound \$0.06

Monthly Service Fee: \$45.00

Outbound rate applies after the first 1000 domestic direct dialed minutes

# 7.4 Basic II (Product 368)

There is a monthly, minimum usage charge associated with this plan. Calls that will be applied to the minimum usage include inbound and outbound toll calls, calling card calls; collect calls, and operator-assisted calls. Plan includes a calling card.

	Rates Per minute
1+ Outbound	\$0.15
8XX Inbound	\$0.15

Monthly minimum usage charge: \$7.95

#### 7. Residential Toll Plans (continued)

### 7.5 AnyTime 150 (Product 591)

For a monthly service fee, customers subscribing to this plan will receive 150 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 150 minutes. Plan includes one inbound 8XX number and a calling card. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

1+ Outbound \$0.07 8XX Inbound \$0.07

Monthly Service Fee: \$13.00

Outbound rate applies after the first 100 domestic direct dialed minutes

### 7.6 <u>AnyTime 375 (Product 951)</u>

For a monthly service fee, customers subscribing to this plan will receive 375 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 375 minutes. Plan includes one inbound 8XX number and a calling card. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

1+ Outbound \$0.07 8XX Inbound \$0.07 Monthly Service Fee: \$18.00

Outbound rate applies after the first 375 domestic direct dialed minutes

## 8. Business Toll Plans

# 8.1 <u>AnyTime 500 (Product 391)</u>

For a monthly service fee, customers subscribing to this plan will receive 500 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 500 minutes. Plan includes one inbound 8XX number and a calling card. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

Rates Per Minute1+ Outbound\$0.068XX Inbound\$0.06

Monthly Service Fee: \$25.00

Outbound rate applies after the first 500 domestic direct dialed minutes

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## 8. Business Toll Plans (continued)

## 8.2 AnyTime 750 (Product 393)

For a monthly service fee, customers subscribing to this plan will receive 750 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 750 minutes. Plan includes a calling card. 8XX service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

Rates Per Minute \$0.06

1+ Outbound \$0.06 8XX Inbound \$0.06

Monthly Service Fee: \$35.00

Outbound rate applies after the first 750 domestic direct dialed minutes

### 8.3 AnyTime 1000 (Product 395)

For a monthly service fee, customers subscribing to this plan will receive 1000 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 1000 minutes. Plan includes a calling card. 8XX service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

1+ Outbound \$0.06 8XX Inbound \$0.06

Monthly Service Fee: \$45.00

Outbound rate applies after the first 1000 domestic direct dialed minutes

# 8.4 <u>Business Basic II (Product 358) – Business</u>

There is a monthly, minimum usage charge associated with this plan. Calls that will be applied to the minimum usage include inbound and outbound toll calls, calling card calls; collect calls, and operator-assisted calls. Plan includes a calling card.

1+ Outbound \$0.10 8XX Inbound \$0.15

Monthly minimum usage charge: \$7.95

### 8.5 AnyTime 100 (Product 593)

For a monthly service fee, customers subscribing to this plan will receive 100 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 100 minutes. Plan includes a calling card. 8XX service is available for a monthly fee. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

1+ Outbound \$0.07 8XX Inbound \$0.07 Monthly Service Fee: \$13.00

Outbound rate applies after the first 5000 domestic direct dialed minutes

#### 8. Business Toll Plans (continued)

## 8.6 <u>AnyTime 375 (Product 948)</u>

For a monthly service fee, customers subscribing to this plan will receive 375 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 375 minutes. Plan includes one inbound 8XX number and a calling card. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

1+ Outbound \$0.07 8XX Inbound \$0.07

Monthly Service Fee: \$18.00

Outbound rate applies to calls after the first 375 domestic direct dialed minutes

### 8.7 AnyTime 4000 (Product 475)

For a monthly service fee, customers subscribing to this plan will receive 4000 minutes of outbound domestic long distance each month. A per minute rate will apply after the initial 4000 minutes. Plan includes one inbound 8XX number and a calling card. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request. Call detail will be provided on monthly bills only when plan minutes are exceeded or upon customer's request.

1+ Outbound \$0.06 8XX Inbound \$0.06

Monthly Service Fee: \$150.00

Outbound rate applies after the first 4000 domestic direct dialed minutes